

## Welcome to Cresson, Texas!

[www.cressontx.org](http://www.cressontx.org)

The Cresson City Hall is located at 8901 E. Hwy 377. The City of Cresson is a member of the Lake Granbury Area Chamber of Commerce. The City Council meets every 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of the month at the City Council Chambers located at 8901 E. Hwy 377 behind City Hall at 7:00 P.M. Office hours are Monday, Wednesday through Friday from 8:30 A.M. to 1:00 P.M. Tuesday 8:30 A.M. – 1 P.M., and on City Council nights until 5 P.M.

### Mailing Address:

City of Cresson  
P.O. Box 619  
Cresson, TX 76035  
Email: [katyf@cressontx.org](mailto:katyf@cressontx.org)

City of Cresson Municipal Services  
P.O. Box 632  
Cresson, TX 76035  
[shanes@cressontx.org](mailto:shanes@cressontx.org)

Office# 817-396-4729

Fax# 817-396-4398

Emergency# 817-757-6864 only for water emergencies such as: **No Water, Low Pressure, or Water Leak**

### Electricity for Cresson Estates:

United Cooperative 817-326-5232

If you have any questions about who services your electricity call Oncor at 888-875-6279. To report outages, call Oncor at 888-313-4747.

Cresson Volunteer Fire Department for Emergencies call **911** for all non-emergencies call:  
817-396-4498

### Councilmembers and Staff

Mayor –  
Mayor Pro-Tem – Ron Becker  
Councilperson – Melanie Athey  
Councilperson – Lisa Clement  
Councilperson – Gary Robertson  
Councilperson – Jeff Keeney

City Secretary – Katy Froyd  
Utility Clerk – Shane Shearman  
Public Works – Victor Petty  
Assistant – John Mansfield

## SERVICE APPLICATION

\*REQUIRED FIELDS

\*NAME: \_\_\_\_\_

\*SERVICE LOCATION: \_\_\_\_\_

\*BILLING ADDRESS: \_\_\_\_\_

(If different from service location)

\*BILLING CITY/STATE/ZIP: \_\_\_\_\_

\*HOME/CELL PHONE#: \_\_\_\_\_

ALTERNATE PHONE#: \_\_\_\_\_

EMAIL: \_\_\_\_\_

\*DL#: \_\_\_\_\_ \*ST: \_\_\_\_\_

### Service Type: Residential Water, Sewer & Trash

For services to be connected, all new residents must provide:

- Completed Residential Service application.
- Deposit of \$\_\_\_\_\_
- New Drive connection fee: \$200.00
- Connection Fee Water \$5499.00
- Connection Fee Wastewater \$4007.00

Deposit Amount: \$\_\_\_\_\_ All Connection Fees Payable to:

Cresson Crossroad's Municipal District # 2 \_\_\_\_\_ (Check/Money Order Only)

- \$ \_\_\_\_\_ water deposit (refundable upon vacating property) and final payment collected by City of Cresson
- City of Cresson responsible for billing and payment of monthly billing.

\* Utility bills are mailed on the 30th of each month. Utility payments are due by the 10th of each month. A delinquency charge of \$20.00 will be assessed if payment is not received by 15<sup>th</sup>.

\*Other fees that may be applied or assessed by Cresson Crossroads Municipal District #2 are listed below:

*\*Other Fees that may apply for In-District: Non-Payment & Disconnect Fee \$100.00; Reconnect Fee \$100; After Hours Reconnect Fee \$175.00; Tamper Fee \$175.00 Plus District cost for labor and any equipment associated with repair of our meter or facilities.*

**PLEASE CIRCLE ONE:**    HOMEOWNER    RENTING LEASING    COMMERCIAL    INVESTMENT PROPERTY

**CLOSE DATE:** \_\_\_\_\_ **SIGNATURE:** \_\_\_\_\_  
(If renting use move-in date)

**FOR OFFICE USE ONLY:** New Meter # \_\_\_\_\_

**New Acct #:** \_\_\_\_\_ **Meter Read:** \_\_\_\_\_

**Amount:** \$ \_\_\_\_\_ **Date:** \_\_\_\_\_ **MO/Ch#** \_\_\_\_\_

### SERVICE AGREEMENT

I. **PURPOSE.** Cresson crossroads municipal District # 2 (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the District begins service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.

**II. PLUMBING RESTRICTIONS & INSPECTION REQUIRMENTS**

**III.** The District shall require third party irrigation and plumbing inspections by a state licensed plumbing, irrigation inspector for backflow prevention and protection of our water system. The inspectors shall provide their license information for district records and proof of inspections made. This shall be filed with the district to provide needed information for the District, State and TCEQ. District will have a list of state licensed inspectors upon request.

**IV.** The following unacceptable plumbing practices are prohibited by State regulations.

- A.** No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap and the State required appropriate backflow prevention device.
- B.** No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure-zone backflow prevention device.
- C.** No connection which allows water to be returned to the public drinking water supply is permitted.
- D.** No pipe or pipe fitting which contains more than a weighted average of 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E.** No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

**V.** **SERVICE AGREEMENT.** The following are the terms of the service agreement between Cresson Crossroads Municipal District #2 (the "District") and (the "Customer").

- A.** The District will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the District's water system.
- B.** Customer shall allow his/her property to be inspected for possible cross connections and other unacceptable plumbing practices. These inspections shall

be conducted by the District or state license plumbing, irrigation inspector prior to initiating new water service. When there is reason to believe that cross connections or other unacceptable plumbing practices exist, or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.

- C. The District shall notify Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- E. Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

VI. **ENFORCEMENT.** If Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device. Any expenses associated with the enforcement of this Service Agreement shall be billed to Customer.

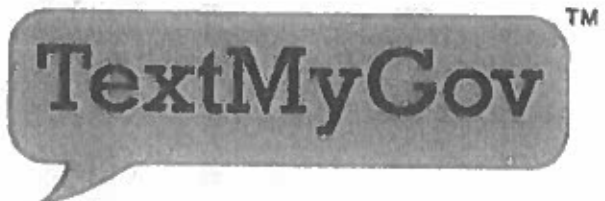
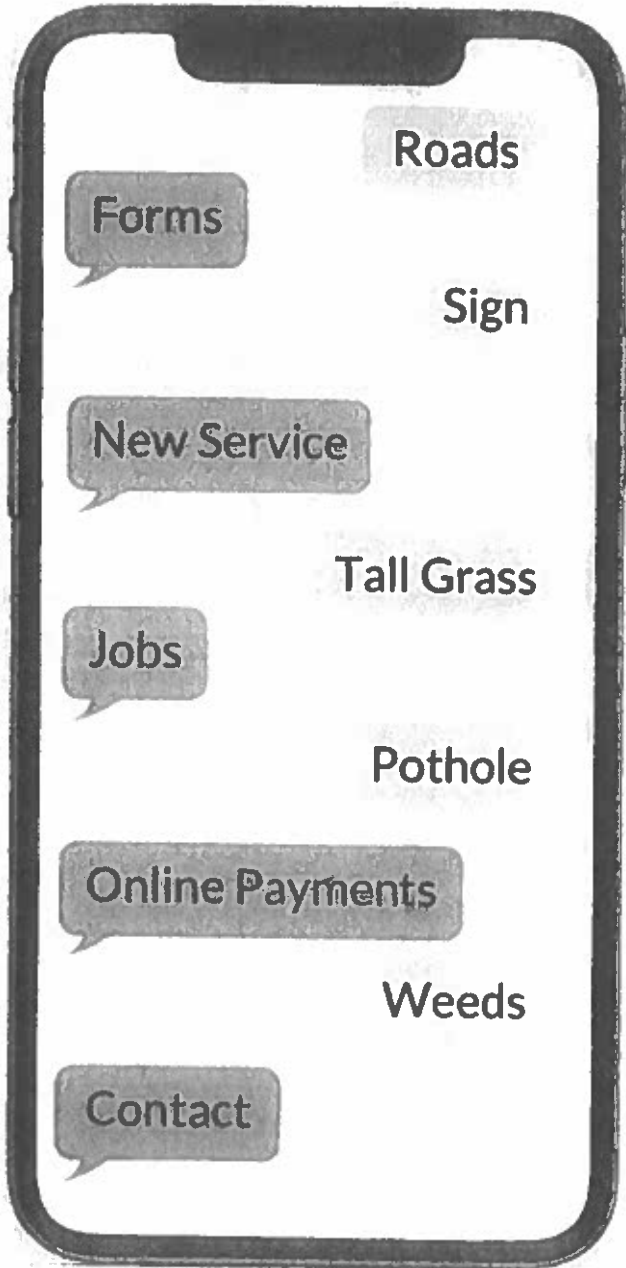
**CUSTOMER'S SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

## NEW CUSTOMER INFORMATION

- Bills are due on the 10<sup>th</sup> of the month. If paid after the 15<sup>th</sup>, there is a \$20 late fee.
- Cutoff day is always the 2<sup>nd</sup> Wednesday of the month. If you are cut off for non-payment, you are required to pay the past due amount and the \$25 reconnection fee to get turned back on.
- If you are worried about paying your bill, please call us by the Monday immediately before cut-off day. We will be happy to make a payment arrangement with you. If you wait until you are cut off, we are unable to make any arrangement with you for payment.
- If you are cut off for non-payment twice in one calendar year, the City reserves the right to collect an additional deposit of no more than \$200.
- Returned check fee is \$37.50
- If you live in the Cresson Pods, Motor Sport Ranch, or Cresson Estates we are simply the billing company. If you have problems with your water other than being cut off for non-payment, please call Blake Martin at 817-757-6864.
- You will need to go to the post office to sign a customer card. Please make sure everyone living in the house is on the card or they will not get mail. If you live in the Pods, you will need to get the mailbox key from the post office.
- We offer ACH account withdrawal. This costs 50 cents per month. If you are interested, please ask for the form.
- There is a white drop box on the fence at City Hall that you can put a payment in.
- If the meter is spinning when we turn the water on, we will turn it back off and contact you. This is an indication that a faucet is on somewhere in your house.
- If you do not receive your bill by the 1<sup>st</sup> of the month, please call us.
- Instructions for online bill pay: Go to the city website [www.cressontx.org](http://www.cressontx.org), under the doing business tab, select online bill pay, select online bill pay again. You will need your 4-digit customer number (your customer number may begin with a 0). You may also call 1-833-282-0829 for bill pay by phone. There is a \$3 per \$100 surcharge fee for paying with a credit/debit card.
- When you move out of your address, please contact us to let us know you need your water shut off. You will be responsible for the water bill until you contact us for shut off.

# City of Cresson



## Text the city to find information and report issues!

Introducing a new way to skip a phone call and use your mobile phone's text messaging service to quickly report issues and find information on the go.

### Get Started

Text **Hi** or any of the other featured keywords to: **817.761.0120**

Sign up for Text Alerts! 😊

Text **CRESSONESTATES**

To 91896